



DEPARTMENT OF THE ARMY
OFFICE OF THE DEPUTY CHIEF OF STAFF G-3/5/7
400 ARMY PENTAGON
WASHINGTON DC 20310-0400

REPLY TO
ATTENTION OF

DAMO-FMS

November 6, 2013

MEMORANDUM FOR All personnel Assigned/Attached to the Army Force Management School (AFMS)

SUBJECT: AFMS Policy Letter #3 – End of Course Critique (EOCC) Guidance

1. References:

- a. AR 350-1, Army Training and Leader Development, 4 Aug 2011.
- b. TRADOC Reg 350-70-3, Staff and Faculty Development, 4 Feb 2013.
- c. TRADOC Reg 350-70-4, Systems Approach to Training: Evaluation, 12 Jan 2004.

2. The Army Force Management School is an educational institution that provides force management training and education services to select military and civilian personnel Army-wide on behalf of an extensive group of Army commands and agencies, referred to as Course Proponents (CPs). These CPs provide course purpose/scope, funding, and technical oversight in facilitating learning outcomes for our students.

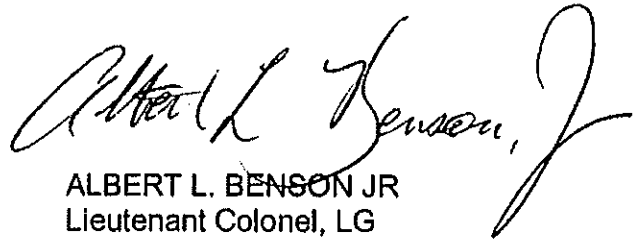
3. As such, it is my aim to increase transparency with our CPs. Realizing that we are doing a fantastic job with collaboration via our annual Course Content Reviews, we need more transparency. One of the best ways to accomplish this is through the sharing of student (customer) feedback. Henceforth, upon completion of my review, our Quality Assurance Office/Evaluator (QAO/QAE) will provide a copy of respective End of Course reports (which include the EOCC) to designated CP representatives.

4. In the spirit of fostering a "continuous learning environment," we will continue to solicit feedback on the delivery of course content, relevancy, and the attainment of terminal/enabling course objectives. However, we will only request that each student voluntarily complete an anonymous End of Course Critique (EOCC) prior to graduation. This student feedback is paramount in enabling the school's end-to-end (E2E) methodology towards quality control here at the AFMS.

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5. I expect all assigned/attached to the AFMS to act in compliance with the policy as stated above.

A handwritten signature in black ink, reading "Albert L. Benson, Jr.", with a large, stylized flourish at the end.

ALBERT L. BENSON JR
Lieutenant Colonel, LG
Deputy Commandant, AFMS